



ENAGIC KANGEN WATER EQUIPMENT L.L.C (License No. 784258)

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RETURN & REFUND POLICY

Each Enagic Kangen Water Equipment L.L.C.'s Distributor is bound by his/her Distributor Agreement and the Policies and Procedures to honour this guarantee.

Time Limited

A full (100%) refund will be granted only if a product purchase has been made directly from the Enagic Dubai Office within fourteen (14) calendar days (cooling off period) from the date it was purchased.

Enagic Kangen Water Equipment L.L.C.'s will refund the total amount minus (if applicable) the shipping cost. Any cost of return shipping fees (if applicable) will be deducted from the amount of refund.

Should the purchaser wish to proceed with the refund (for any reason), he/she is required to send a request via e-mail to Enagic Dubai Customer Service Executive cs1@enagic.ae for a "Sale Cancellation Form" completely signed with a subject line of Request Cancellation including the date of the order and purchaser's name. (e.g. Request Cancellation 01/01/2017 JOHN SMITH)

Terms & Conditions

Machine returns (returned or exchanged items should be good as new and in unused condition) must be in the original packaging and with all warranty cards, manuals and accessories. The purchaser is responsible for the return shipping charge, it is the buyer's responsibility to return the product safely and securely. Shipping costs are non-refundable.

New and Unused means that there are no scratches, marks or blemishes on the item, lost or stolen parts, damage due to personal use, misuse or negligence. We do not accept a return of any item with any indication that it has been used. Machine is considered used once the Protective Seal has been altered, removed and nullified by opening the box.

Refund & Distributor Agreement Termination

Enagic Kangen Water Equipment L.L.C. requires a direct referrer to repay referral fees and bonuses paid to him/her on a product. A Distributors/Users are not allowed to conclude and sign the Distributor Agreement in any Enagic

office within one hundred eighty (180) days after termination.

Note: Enagic Kangen Water Equipment L.L.C does not permit the return or replacement of damaged products because of mishandling. We reserve the right to the explanation and decision of refund and replacement policy here at any time.

I have read and fully understand all of the stipulations stated above.

Name:

Applicant's Signature:

Date: